Ronald G. Rios County Commissioner Director

Shanti Narra County Commissioner Deputy Director

Claribel A. Azcona-Barber Charles Kenny Leslie Koppel Chanelle Scott McCullum Charles E. Tomaro *County Commissioners* DEPARTMENT OF INFRASTRUCTURE MANAGEMENT

Office of Parks & Recreation

Charles E. Tomaro Chairperson, Infrastructure Management

> John A. Pulomena County Administrator

> > Dennis Cerami Department Head

Customer - WebTrac Guidelines Tennis/Pickleball Evening, Donaldson Boat Ramp and Flying Field Passes

Can I purchase more than one pass at a time?

Yes. You may purchase a pass for every member in your own household.

I am a new customer or am using the online system for the first time.

Please click the link below to create a new account. https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/household.html?option=add

If you don't know your Account/Household number, please click one of the following options;

If you have an account with us, but you've forgotten your username, please click <u>https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/forgotten.html?option=User</u>

If you have an account with us, but you've forgotten your password, please click https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/forgotten.html?option=Password

If you are having problems logging in, prior to making an additional account, please contact us at 732-745-3900, pick option 1.

Can I update my account information?

Yes, first sign into your account.

Then click on MY ACCOUNT, Household & Member to update any information.

What fees might I be expected to pay?

The cost of a pass varies by age and residency status. Please note for all out of County Residents, fees are doubled.

What information am I required to fill in?

All required information is highlighted in RED. Any documents required must be uploaded as 1 file.



P.O. Box 661, New Brunswick, NJ 08903 Phone: 732-745-3900 www.middlesexcountynj.gov

How do I purchase a pass?

Click the green shopping cart.

Select who you are buying the pass for if you have multiple members in your account.

Fill in all fields.

Agree to the waiver.

Continue shopping (if purchasing multiple passes)

Proceed to checkout.

Pay for what is in your cart.

What will be sent to me to show I have paid for a pass?

An email confirmation will be sent to the email provided. This will include your receipt and a digital copy of your pass. Boat Ramp stickers will be mailed separately.



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