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DEPARTMENT OF INFRASTRUCTURE MANAGEMENT
Office of Parks & Recreation

WebTrac FAQs for Kids/Teens-in-the-Park Registration

The system is saying I have an account already.

You may already have an account if you have ever reserved a picnic grove or other amenities in our parks.

If you don't know your Account/Household number, please click one of the following options.

If you have an account with us, but you've forgotten your username, please click
<https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/forgotten.html?option=User>

If you have an account with us, but you've forgotten your password, please click
<https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/forgotten.html?option>Password>

If you are having problems logging in, prior to making an additional account, please contact Amanda Sorrento at 732-548-2884.

If you're a brand new patron with us, please click here to register a new account
<https://parkreservations.co.middlesex.nj.us/wbwsc/webtrac.wsc/household.html?option=add>

Can I update my account information?

Yes, first sign into your account.

Then click on "MY ACCOUNT" to update any information.

What fees might I be expected to pay?

The cost per session, which includes one t-shirt.

A session of Teens-in-the-Park (for kids entering grades 8-10) costs \$75.00 per child.

A session of Kids-in-the-Park (for kids entering grades 4-7) costs \$65.00 per child.

If you wish to purchase additional t-shirts, you can do so for a fee of \$15 per t-shirt.

When I find the session that I would like to register my child for, how do I proceed?

Click "ADD TO CART".



Log in (if you haven't already).

Select the child or children that you would like to register for this session.

Fill in any required fields and click any applicable questions.

CLICK "CONTINUE".

Double check that the information you provided is correct.

Click "PROCEED TO CHECKOUT".

Confirm your information on the BILLING INFORMATION page and click "CONTINUE".

Enter your credit card details and click "CHECKOUT".

Can I register more than one child?

Yes, you can register more than 1 child. You must first have all participating children added to your Account/Household.

Next, select the session for which you want to register the child or children.

Then, select which child or children will be registered for that session. Enter the requested information.

If, in addition, you have a child or children who need to be registered for other sessions, click "CONTINUE SHOPPING", and then select the next desired session.

What information am I required to fill in?

All required information is highlighted in **RED**. The more information you provide the better we can help you.

I am trying to add a session to my cart. Why is the shopping cart icon grayed out?

This means that the session you are trying to select has been filled to capacity and cannot accept any more registrations.

What are my payment options?

We are only accepting payment by credit card at this time.

How will I know my registration is complete?

You will receive an email containing the receipt for your registration payment.

If I am having problems with the registration process, who should I call?

All questions regarding Kids and Teens-in-the-Park registration should be directed to Amanda Sorrento at amanda.sorrento@co.middlesex.nj.us or 732-548-2884.

